

# CIO OF THE YEAR AWARDS



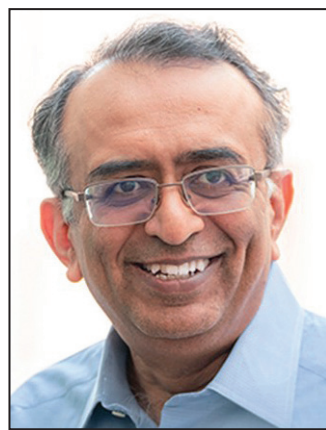
**NEWYORKCIO**

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STEW GIBSON

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The annual New York CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise, Corporate and Healthcare categories will be announced November 19 at a virtual Awards ceremony.



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## PANDEMIC ELEVATES CIO'S STRATEGIC ROLE IN 2021

**CIO**  
OF THE YEAR  
**AWARDS**



2021 CIO CHAIR

**STEW GIBSON**  
SVP&CIO  
USI

Since March of 2020 Chief Information Officers everywhere have supported the largest work-from-home experiment in the history of the world. Thanks to these innovative technology leaders, most organizations have managed to continue operating through this pandemic disruption.

Technology has enabled our new virtual lives; provided access to entertainment, food, and products delivered to our homes; and connected us with colleagues, friends and loved ones. Technology has helped us adapt, adjust, and survive our new abnormal. Without the leadership, planning, and foresight of CIOs, conducting business would be impossible under these circumstances.

NewYorkCIO brings together leading CIOs of Greater New York's largest organizations to help CIOs maximize their leadership effectiveness, create value, reduce risk and share success. Through member-led, non-commercial programs, CIOs build meaningful professional relationships with colleagues facing similar challenges, solving problems and avoiding pitfalls.

Throughout this crisis, NewYorkCIO members have collaborated locally and nationally with CIOs from across industries. In any gathering of CIOs, the answer is in the room. The challenge one CIO is facing has likely been solved by another CIO. What was their experience? What did they learn? What would they do differently? How could other CIOs benefit from sharing their experiences?

There is no textbook for how to be a great CIO. The best way to sharpen your leadership acumen is to join a peer leadership network with other leaders working on solving similar challenges. The industries and size may be different, but winning approaches to effective leadership and problem solving are transferrable. Every leader's perspective is valuable and contributes to the conversation - and everyone wins when leaders engage, share ideas, experiences and best practices.

For over twenty years, InspireCIO has been inspiring CIO success through the annual CIO of the Year ORBIE Awards - but this is just the tip of the iceberg.

By joining NewYorkCIO, technology executives take their leadership to the next level through year-round, member-led programs and interaction. The power of CIOs working together - across public and private business, government, education, healthcare and nonprofit organizations - creates enormous value for everyone.

Together, we are transforming our organizations with technology and enriching our region and our world. On behalf of NewYorkCIO, congratulations to the nominees and finalists on their accomplishments and thank you to the sponsors, underwriters and staff who make the ORBIE Awards possible.

Sincerely,

Stew Gibson  
2021 Chair, NewYorkCIO



## Guardian celebrates

CIO and Chief of Operations  
**Dean Del Vecchio** on his nomination for the 2021 New York CIO ORBIE Award, and congratulates all of the finalists for their demonstrated excellence in technology leadership.



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With the labor shortage hitting the technology industry hard, VMware, a global provider of multi-cloud services with 34,000 employees, has an edge in attracting top talent: Raghu Raghuram.

Raghuram, VMware's chief executive officer, has always been a believer in servant leadership—a philosophy that puts employees front and center.

"My ultimate goal as a leader is to serve," he says. "This is different from traditional leadership, where the leader's main focus is the thriving of their company or organizations. A servant leader shares power, puts the needs of employees first, and helps people develop and perform to the highest level possible."

Raghuram, this year's keynote speaker, joined VMware in 2003 as director of project management. In that position he oversaw one of VMware's most visible products, vSphere, a cloud computing visualization platform. He was part of the leadership team that took the company through its initial public offering in August 2007, and he has played a key

role in steering the company's strategy and technology evolution since then.

In 2016 Raghuram became chief operating officer, and in May of this year he became CEO. Earlier, he was executive vice president and general manager of cloud infrastructure and management and, later, he held those positions in the software-defined data center division. Raghuram, the company's fourth CEO, succeeded Pat Gelsinger, who went on to head Intel.

Along the way, Raghuram has become a thought leader in the industry. At a time when many of the company's customers depend on at least two public clouds, he has championed a "cloud-agnostic" approach to technology.

**"My ultimate goal as a leader is to serve."**

In keeping with this mindset, at the recent virtual conference VMWorld 2021, VMware unveiled VMware Cross-Cloud services, designed to help clients manage a multcloud environment.

The company also has introduced VMware Tanzu, which allows developers to build and deploy apps on a variety of clouds.

"It's no longer about a cloud-first approach," Raghuram said at the conference, [sify.com](http://sify.com) reported. "It's about being cloud-smart. Organizations should be free to choose the right cloud, based on their strategic business goals."

Raghuram will guide VMware through its spinoff from Dell Technologies in November. Dell Technologies owned 81% of VMware as of October, a result of its purchase of the data storage company EMC in 2016. Following the spinoff, Michael Dell, founder and CEO of Dell, will own 41% of both VMware and EMC and continue to be chairman of both.

VMware, founded in 1998 by five technologists who wanted to create a better way to commute, is known as a leading provider of multi-cloud services for all apps. The company modernizes app development to accelerate digital innovation; enables clients to build, run, manage, connect and protect its apps on any cloud; and connects and secures apps and data, regardless of where they run. It also provides infrastructure security, digital workspaces and a cloud for telcos. VMware is headquartered in Palo Alto, Calif. Before joining VMware, Raghuram worked in project management and marketing at AOL, Bang Networks and Netscape. He received his master's in business administration from the Wharton School of Business and a master's degree in electrical engineering from the Indian Institute of Technology in Mumbai.

Raghuram grew up in India. "Most of my childhood was spent playing cricket and studying," he recalls. As a boy during the early days of space exploration in India, he took an interest in rockets and space. "That led me to science," he recalls.

Raghuram says a guiding principle of his career has been to look at every problem as an opportunity.

## KEYNOTE SPEAKER



**RAGHU RAGHURAM**  
CEO  
VMware

His advice to the next generation of information technology leaders: Think more like business technology consultants, "with a fundamental understanding of business needs and how to provide solutions for those needs to ultimately provide new business opportunities."

When the pandemic struck, Lori Beer, the chief information officer of JPMorgan Chase & Co. since 2017, had to lead her team in transforming—almost overnight—a massive, 200-year-old institution with 250,000 employees into one that could perform many of its operations remotely.

Some leaders might find that a daunting challenge, given that the bank supports 50% of U.S. households and 80% of the Fortune 500 corporations, but Beer found it exciting.

"I sleep pretty well, because I have so much confidence in my team," she says.

Beer, the recipient of this year's Leadership Award, says tech is critical to the underpinning of the business, and to delivering the bank's core products and services.

"We have such an incredible legacy," she says.

Beer, whose father was a chemist, was interested in science and math from an early age. When she entered the University of Dayton in Ohio, she intended to major in electrical engineering. But after taking a class on programming in Fortran, she recalls, "a lightbulb came on for me." She changed her major to computer science and learned how to build an operating system and a network and to program in Cobol and C++.

"I realized the passion I have for writing programs, solving problems and seeing the outcomes," she says.

Women were underrepresented in the field at the time and, since then, she notes, "it hasn't changed much." But she loved computer

science and upon graduation, she took a deep dive into work at a nuclear facility and, later, at companies in telecommunications and health care. With those companies, she had to balance her employers' technological needs with compliance.

"I always worked in regulated industries," she says.

Beer's first CIO position was at Wellpoint, now known as Anthem, where she helped to lead its technology team through the period of health care reform ushered in by the Affordable Care Act. Under the ACA, insurers had to transition to selling policies on health care exchanges. "Pretty much all of our products had to change because of the requirements," she recalls.

**"I sleep pretty well, because I have so much confidence in my team."**

As part of her responsibilities, Beer had to reduce costs. "I went from chief information officer to chief operating officer with a very aggressive approach to the question of 'How do we get our cost structure, technology and operations right to support the company in a post-health-care-reform world?'" she says. She soon found herself managing a business with a \$10 billion in profit and loss.

One of Beer's greatest concerns at the moment is keeping a strong pipeline of talent— "This is the hottest tech market we've ever seen," she says.

That situation isn't likely to abate soon, with many companies investing heavily in tech transformation as the country emerges from the pandemic.

"The premium being paid for top tech talent, the amount of talent needed—across industries—has increased massively, very rapidly," she reports.

To Beer, one answer to winning the war for talent is reaching out to students earlier in their academic career. "If we're reaching kids in high school," the mother of three grown children has found, "we're already too late."

To that end, JPMorgan Chase supports Code for Good, an event in which young people work alongside its technology experts to help solve problems for nonprofits. In addition, the company is re-examining its requirements for technology jobs to include qualified candidates who may not have a four-year degree but demonstrate an aptitude for coding.

"High demand for talent is going to drive more innovative thinking on how you get top-quality skills," Beer says.

She's willing to put in the work to keep modernizing the bank's systems.

"The world is going faster," she says. "We have to speed up."

## LEADERSHIP AWARD RECIPIENT



**LORI BEER**  
Global chief information officer  
JPMorgan Chase & Co.

Beer, who lives in New York City with her husband, Bill, says she manages to do it all with the support of her family. With one of her daughters due to have a baby in December, the CIO will soon be a first-time grandmother.

"My family really grounds me," she says.

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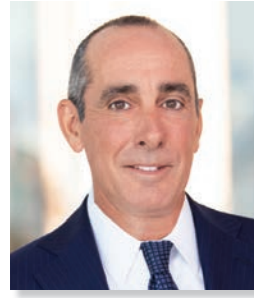
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# CIO OF THE YEAR AWARDS

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**NewYorkCIO is the preeminent peer leadership network of Greater New York's chief information officers. NewYorkCIO is one of 21 chapters in the InspireCIO Leadership Network, a national membership organization comprised exclusively of CIOs from public and private business, government, education, healthcare, and nonprofit institutions.**



**DEAN DEL VECCHIO**  
EVP, COO & CIO  
The Guardian Life Insurance Company of America

Dean Del Vecchio has leadership experience using innovative solutions to drive strategic growth across the banking, health care and news media industries. At Guardian, he is responsible for defining and implementing a technology vision that aligns with the company's long-term growth initiatives and ongoing business objectives. He also provides strategic oversight for the company's shared services organization in India, and its real estate, facilities, physical security, office services and enterprise imaging. Prior to this, he was SVP, CIO and global head of IT Shared Services at News Corp. and Dow Jones, where he created new and distinctive platforms for news and information delivery.

*"Years of planning and investment in making Guardian agile and flexible has enabled us to support employees and serve customers while maintaining productivity, development cycle times and innovation. We've evolved from place-based work to hybrid working in the cloud, supported by modern workspaces, creating a cultural and operational environment for us to quickly meet demands. We've accelerated the adoption of cloud-first, digital experiences to change how we interact and interface with customers and plan holders. We're faster at decision-making, breaking down hierarchy around identifying and resolving issues. We understand that technology upskilling, culture and collaboration are key for engagement and productivity."*



**LARRY JONES**  
VP Group CIO  
Johnson & Johnson Medical Devices

Larry Jones is a purpose-driven leader who delivers transformational change with key principles of business process integration and next-generation technology. He is CIO for one of the largest medical device companies in the world. During his 30-year tenure at Johnson & Johnson, he has led projects and programs across pharmaceuticals and hospital medical devices. A member of the \$27B medical device senior leadership team, he has led initiatives to drive lean business processes, cloud-based solutions and integrated insights. Currently, he is focused on driving digital surgery IOT connectivity solutions for the company's surgical robotics and machine-learning platforms in oncology, orthopedics and general surgery.

*"Fascinated with the opportunity of transforming lives in health care through next-generation technology, Larry Jones has served as a health care advisory council member for Microsoft and Verizon. In addition to his efforts on nonprofit boards, he is an engaged member of the Executive Leadership Council. He also serves as 2020 chairperson for BETF\BDPA Board of Directors. Since 2018 he remains a current trustee and board member at Parker Life: one of the largest, innovative nonprofit aging-services facilities in New Jersey. At Johnson & Johnson, his leadership teams have driven consistently high employee engagement results and technology execution."*



**SEAN LENNON**  
CIO  
Medtronic

Sean Lennon is a leading CIO in the biopharmaceutical and health care industries, who has been delivering transformative results across multibillion-dollar

organizations for nearly 30 years. He currently serves as the global CIO for Medtronic, where he has spearheaded a multi-year strategic program to transform the operating model, modernize systems, improve foundational services and deliver digital differentiation across the business. Prior to Medtronic, he held leadership positions at multiple, global pharmaceutical companies including Watson / Actavis, Novartis and Schering-Plough and Allergan. Throughout his career, he has established IT as a critical driver of business performance through the application of data, insights and technology.

*"Before I arrived, when most of the 90,000 employees at Medtronic thought about IT, they immediately thought of the team that 'kept the lights on.' IT staffed the help desk or kept the payroll systems going. In the two years I've been with the company, I transformed not only the organization itself, but the way Medtronic thinks about the value IT brings. We are a truly trusted strategic business partner. The work done to restructure, reframe and refocus the IT organization, has enabled Medtronic to more effectively deliver on our mission to alleviate pain, restore health and extend life."*



**EILEEN MAHONEY**  
EVP & CIO  
PVH

Eileen Mahoney is executive vice president and CIO of PVH, one of the most admired fashion

and lifestyle companies in the world, where she is responsible for developing the strategic direction of its technology and systems solutions, infrastructure, business process, as well as project and portfolio management. Eileen oversees more than 600 associates across North America, South America and Asia IT areas.

*"Being one of the first apparel company CIO's to implement SAP S/4 Fashion across multiple brands and businesses, and moving forward even during the pandemic is one of the accomplishments I am most proud of during my time as EVP and CIO at PVH. SAP S/4 Fashion is significant, as it will become our enterprise-wide platform across all regions. The multiyear deployment represents PVH's largest-ever technology investment and aligns with our Strategic Priority to: 'Invest in and evolve how we operate.'"*



**SAULUS VAN BEURDEN**  
Sr. EVP / Head of Technology  
Wells Fargo & Company

Saulus Van Beurden is the head of technology at Wells Fargo. He leads a team of more than

40,000 IT and security professionals who help keep Wells Fargo at the forefront of America's diversified financial services industry. Under his leadership, Wells Fargo Technology is executing an IT strategy to deliver stable, secure, scalable and innovative services to global customers, including 'round-the-clock' banking access through in-store, online, ATM and other channels. Prior to joining Wells in 2019, he was CIO of consumer and community banking at JPMorgan Chase and has served in technology leadership roles at Marsh & McLennan, ING Group and others.

*"My success has been in transforming a large technology organization to become a platform-based, digital-first bank by being engineering-led, more diverse, agile with more velocity and quality (proven and measured), multi-cloud, end-to-end automated, more stable and secured, while solving for large regulatory commitments at the same time. It's the combination of two important streams that makes this notable: combining the 'must-do' work with the work that we do to be digital-first and the employer of choice in the banking industry."*



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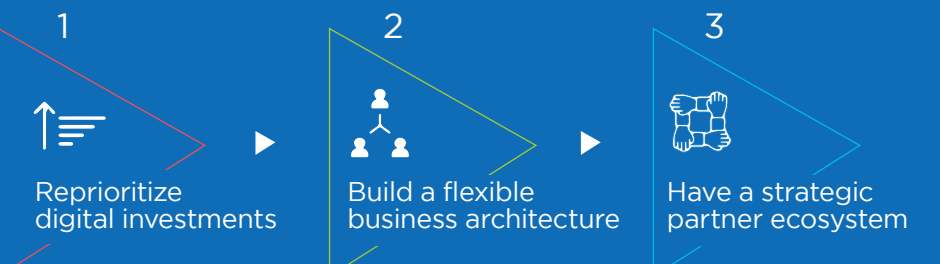
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**MONA BREED**  
CIO  
Moody's Corporation

Mona Breed is the CIO of Moody's Corporation, overseeing all global enterprise technology programs and activities. She joined Moody's in 2018 after nearly 30

years of diverse experience across all dimensions of technology, finance and large-scale project management/system implementation. Mona came to Moody's from OppenheimerFunds, where she served as Head of Infrastructure, Enterprise Applications, IT Strategy and Transformation. Prior to joining Oppenheimer in 2013, she held a range of senior technology and finance leadership roles at Apollo and PricewaterhouseCoopers. Mona currently serves as the Treasurer for the Skating Club of New York. She is a graduate of Emory University.

"Shortly after I became CIO, we had a major system outage. I had to lead a new team through a significant crisis without 'institutional' knowledge, unsure if we could properly recover. Partnering with the business, we were back online over the weekend and fully restored over the next several weeks. Support from across the firm was incredible and the incident drew on every bit of accountability, transparency, resourcefulness and humility I could muster. In the spirit of never letting a crisis go to waste, the restoration efforts later allowed us to perform flawlessly when the pandemic sent us 'home,' globally."



**JON HARDING**  
Global CIO  
Conair

Jon Harding is the global CIO of Conair, a multibillion dollar consumer products company. Jon has worldwide responsibility for the company's IT

and digital services in support of daily business operations and future growth. Under his leadership, the IT team has completed: global rollout and several upgrades of a single set of SAP systems, global business integration and cybersecurity risk mitigation, seamless integration of acquired businesses and a recent transition from family ownership to P/E ownership. The company doubled revenue and increased global reach multiple times during this period. Before joining Conair, Jon was divisional CIO for the U.S. Snacks Division of Kellogg.

"Throughout my current CIO role, I have ensured a single set of enterprise business applications globally. This has enabled consistent visibility of business performance across all businesses worldwide. Acquired businesses have been integrated quickly (3-9 months) to ensure compliance and integration into management reporting processes. This strategy has reduced IT costs while meeting business needs to below 1% of revenue and IT is viewed as a good steward of company resources. All of these achievements have been made possible by the hard work and dedication of the global IT team I am honored to lead."



**DAVID KLINE** EVP  
& CTO  
News Corp

David Kline joined News Corp in 2020 from Viacom where he served as EVP of technology and chief technology and information officer since 2010. In this role,

he led the strategy and execution of all technology functions for Viacom across the Americas, Europe and Asia Pacific. Prior to Viacom, he served as EVP and CIO for Discovery Communications. Previously, as SVP and CIO for AMC Networks, a subsidiary of Cablevision's Systems Corporation, he oversaw the company's technology functions, facilities and real estate management. In addition, he has held leadership positions at Integrated Systems Group and Northwell Health Systems.

"Since joining News Corp, I am proud to have created a culture of empathy and collaboration within the organization and developed a collective understanding that each business or shared service group needs to partner to deliver end-to-end service, drive innovation and underpin News Corp's success. Under this philosophy and operating structure, our global technology workforce has reduced costs, shared consumer-facing technology, and learned to share data and insights across our numerous business units and brands. It is an honor to lead a team of some of the most talented technologists across the globe."



**ASHISH PARMAR**  
SVP & CIO  
Tapestry, Inc.

Ashish Parmar has more than 20 years of leadership experience across luxury retail and consumer electronics. He currently serves as Tapestry's senior

vice president and CIO. As CIO for the house of modern luxury lifestyle brands, he is responsible for leading technology strategy, information security and technology operations, powering the 17,000-plus associates across 1,500 stores globally. He started his career at Tapestry with Coach, as a systems analyst, and progressively took on broader leadership roles. Prior to this role, he served as SVP of global enterprise solutions, and was the IT leader for Tapestry's 2020 transformation program.

"We successfully established a digital core by taking advantage of cloud computing's flexibility and ability to scale, giving our brands deeper data insights to support sales growth and welcome new customers through our e-commerce channels. Embracing an API first strategy, migrating to a cloud-native enterprise data platform, and laying the foundation for a multi-cloud operating model, we adopted new ways of working with a test and learn approach. We were one of the first global retail organization of our scale and size to successfully migrate SAP S/4 HANA ecosystem to the Google Cloud Platform in a record under 6-month timeline."



**NICHOLAS PARROTTA**  
CDO & CIO  
Harman International

Nicholas Parrotta is chief digital and information officer at Harman International, a wholly-owned subsidiary of Samsung Electronics Co. He is responsible for

building diverse digital talent, driving strategic vision, speed of innovation, operational excellence, benefits realization and cyber protection across the company. He reports to the CEO and is a member of the Senior Leadership Committee. He joined Harman in 2017 with over 20 years of digital leadership experience, including with General Electric Company, Kaiser Permanente, IBM and PricewaterhouseCoopers. A strong supporter in all areas of diversity and inclusion, he was recently recognized as one of the Nation's Top 50 CIO/CTO by the National Diversity Council.

"I am extremely proud of our digital organization and their tireless support during this pandemic. Keeping our employees safe is our top priority. Clear communications, coordination and daily reviews supported by AccuAlertMe contact-tracing app. Also, unified collaboration, including a 10x increase of WebEx; business continuity — delivering on commitments — over 600+ engineers utilized Citrix virtual desktops to maintain on-time program delivery; virtual events, such as the International Auto Show and Consumer Electronics Show, demonstrating products when we can't physically be together; and virtual deskside support for virtual onboarding and other support."



**In 1998, the first CIO of the Year Awards began with a question, "when technology works perfectly, does anyone notice?" Since then, CIOs leading well have been elevated in the business community and ORBIE Finalists & Winners gain important recognition and credibility - even within their own organizations.**

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**PAMELA DYSON**  
CIO  
Federal Reserve  
Bank of New York

Pamela Dyson is executive vice president, CIO and head of the Technology Group at the Federal Reserve Bank of New York, where she is responsible

for the strategic planning and governance of the Bank's IT, and the provisioning and delivery of technology services to the Bank. She is also on the Bank's Executive Committee. She also contributes to advancing technology thinking, strategy and execution across the Federal Reserve System. Previously, she was the CIO and director of the Office of Information Technology at the Securities and Exchange Commission and has more than 30 years of experience in IT.

"Technology fundamentally defines the work of the New York Fed. As chief information officer, I launched a new strategy, called TechForward, to evolve our approach to and use of technology in support of business areas across the organization. This transformation is tremendously significant because we directly support the Bank's complex operations. Every mission-critical aspect of the Bank's work – whether it's executing monetary policy, supervising financial institutions or facilitating payments – relies on technology. And the strategy goes far beyond my group; we aim to set the standard for technology and innovation across the Federal Reserve System and for central banking broadly."



**ROBERT GALVIN**  
CTO  
The Port Authority of  
New York & New Jersey

Robert Galvin is the chief technology officer for the Port Authority of New York and New Jersey, which builds, operates and maintains

the airports, rail, bridges and tunnels between the two states, as well as seaport facilities and the 16-acre World Trade Center site. He also serves on the board of OmniAir Consortium. While at the Port, Robert has deployed mobile apps for PATH, the Port Authority Bus Terminal and mobile websites for JFK, LaGuardia and Newark airports. He also worked with the chief security office to develop and implement an agency-wide cybersecurity program and moved the organization toward a secured cloud environment.

"I'm most proud of creating a team that works together to solve the business problems facing the organization. It sounds simple, but learning what motivates people and bringing them together involves countless small decisions and conversations. But it's the reason we've been able to accomplish everything we have done. By connecting the department with what the business needs, we have worked together to define our values, our strategy, and focused on providing solutions that matter to our customers: delivering customer-facing technology such as mobile apps, websites with real-time train arrival information and taxi and security wait times at the airports."



**MICHAEL GIOJA**  
SVP, IT and Product  
Development  
Paychex

Michael Gioja is senior vice president of IT and product development at Paychex. He leads the development of all Paychex applications

including the company's full-scale human capital management offering, Paychex Flex. He also oversees all internal corporate applications, IT projects and security processes and has more than 35 years experience in product management, strategy, software and IT. Combining innovative SaaS technology and mobile-first design with Paychex's strong service culture, he looks to empower businesses with solutions that help them do what they want — when, where and how they want. Previously, he held leadership positions at IBM, American Express, Fidelity, SAP and PeopleSoft.

"I've never been prouder of Paychex PD&IT than I have of our COVID-19 response. We implemented a well-tested BCP, migrating 15K employees to remote in five days; we added 200 servers and 400 services in four days to spin-up a solution to automate the Paychex Protection Program application process for customers; we created COVID-19 content for our in-app Help Center. Because of all of this, Paychex has helped customers secure \$65B in PPP funds and \$4B in tax credits. PD&IT withstood these challenges because we had the people, infrastructure and buy-in already in place to handle anything — including a global pandemic."



**RALPH MUNSEN**  
EVP & CIO  
Warner Music Group

Ralph Munsen is the executive vice president and CIO at Warner Music Group. In his role, he provides leadership for all aspects of the company's worldwide technology

operations including, strategy, information security, infrastructure engineering and operations. He also oversees development of innovative and secure application solutions, systems and platforms that serve the creative and commercial needs of WMG's record labels, divisions, artists and business partners. He joined WMG in 2016 with over 20 years of media and entertainment experience, including senior roles at Accenture, EMI Music, Clear Channel/ iHeartMedia, Hachette Book Group, and, most recently, global managing partner of delivery for GroupM.

"My greatest accomplishment was enabling the technology innovation that was core to the value proposition for our IPO in June 2020. Historically, IT was focused on operational activities. We had a disparate set of legacy systems, redundant capabilities, an inconsistent tech stack and various inefficiencies resulting in high run costs. We reinvented our architecture and infrastructure, rationalized our applications, built a cybersecurity function, and migrated to an agile delivery model to enable faster delivery. Since our IPO, WMG has seen 13% year-over-year revenue growth, and 27% revenue growth as of Q3 2021, enabled in large part by technology innovation."



WARNER MUSIC GROUP



**MICHELE NORIN**  
SVP & CIO  
Rutgers, The State  
University of New Jersey

Michele Norin is the senior vice president and CIO at Rutgers, the State University of New Jersey. As the institutional leader for technology in a highly

complex environment, her primary responsibility is to provide leadership in the strategic adoption and use of IT in support of the University's vision for excellence in research, teaching, outreach and lifelong learning. She also defines and communicates a campus-wide vision for technology and provides campus-wide oversight for IT-related issues and strategic planning. She also works closely with Big Ten Academic Alliance peer institutions and partners with CIO's within the northeast region to achieve synergies in IT.

"It has been exceptionally gratifying to work with the central IT division in expanding our value proposition to the institution. The IT division, in partnership with administrative and academic colleagues, has accomplished so much in the last 5 years as we embarked on a comprehensive modernization and digital transformation initiative. I have the best leadership team. We work as a team in defining our strategy, working with colleagues on campus, and making sure we're all moving in the same direction. They are responsible for executing on our goals and working with their teams to ensure day-to-day operations run smoothly."



RUTGERS

**CIO of the Year Awards finalists and winners are selected through a rigorous, independent judging process led by prior ORBIE winners. Since inception of the first awards in 1998, over 1,800 CIOs have been honored as finalists and over 400 CIO of the Year winners have received the prestigious ORBIE Award.**

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## Congratulations

VMware congratulates the New York CIO of the Year® ORBIE® Award winners and nominees. We are pleased to honor these individuals who have demonstrated excellence in technology leadership.



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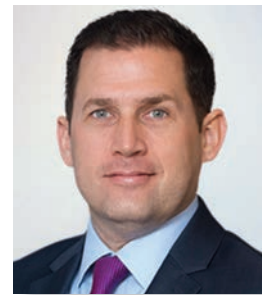
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**RYAN CROSBY**  
CIO  
ICON  
International Inc.

Ryan Crosby joined Icon as CIO in 2017 with 20 years of industry experience. In this role, he implements strategies to help the company, its clients and partners function more efficiently — and helps drive profitability with the latest technology solutions. He started his career in IT as a senior project manager at Morgan Stanley in 1998. There he helped lead the IT strategy through Y2K and the financial crisis of 2007-08. While other global banks were losing clients and revenue rapidly, Morgan Stanley was taking on new clients and creating new revenue streams as a result of the strategies and solutions he implemented.

*“Out of all the innovative solutions and strategies that were implemented here at Icon with huge success, my greatest accomplishment and success story has to be how we have turned the perception of IT around. We have created such a family atmosphere within IT — we all have mutual respect for each other and respect our opinions and ideas professionally. That helps with our partnerships with the business — changing the perception of being business partners and being approached daily on new ideas on how to help the business be more successful and drive revenue generation and client retention initiatives.”*



**PARAG AGRAWAL**  
CIO  
Chobani

Parag Agrawal is the CIO of Chobani, food-focused wellness company. In this role, Parag is responsible for leading all aspects of technology across all geographies and functions. He is also responsible for enabling the industry best practices through technology to drive efficiency and standardization across processes at Chobani. He has about 25 years of IT experience, mainly in the CPG industry, helping organizations drive competitive advantage through the effective use of technology. Prior to joining Chobani in 2014, he was the Head of IT for Materne Foods and held various IT leadership positions at Avon Cosmetics, and American Promotional Events.

*“We have been on a business transformation journey for the last 3 years. We have completely transformed our business processes, our front-end and back-end systems, using the modern technologies. As part of our transformation journey, we have optimized and standardized our business processes across all sites. Over the last couple of years and thru the pandemic, our business has grown and we have ventured into four new categories. With the business growth, the complexity has also gone up. However, with our new technology platforms, we are able to scale and manage the complexity, without any concerns.”*



**SUVAJIT BASU**  
CIO  
Goya Foods, Inc.

Suvajit Basu leads the IT group at Goya Foods where he drives modernization and transformational projects for supply chain, enterprise resource planning (ERP) and analytics, resulting in significant ROI. Over his 10 years at Goya, he has led several innovative, industry-leading projects that have improved supply chain efficiency, real-time demand creation and sales systems to drive profits and customer satisfaction. Prior to Goya, he founded an integrated ERP software company for the cable industry, with clients such as ESPN, Fox News, MSNBC, MLB and the NBA. He went on to build an analytics and business intelligence enterprise for the cable space.

*“In his 10-plus years at Goya, Suvajit Basu’s greatest accomplishment is leading the Goya IT department in its technology modernization and digital transformation efforts. Several industry-leading, manufacturing and supply chain-oriented projects have resulted in 10 times ROI, and has returned millions of dollars in shareholder value. With good cybersecurity, modern systems and almost no downtime, he enjoys uninterrupted growth. By taking a long-term, human-oriented approach of the Gran Familia Goya, the IT team enjoys near-zero attrition, and customers enjoy almost 100% order fulfillment efficiency. Every day we live by our credo: “If its Goya, It has to be good!”*



**MARY KOTCH**  
EVP CIO  
Core Specialty

Mary Kotch serves as CIO of Core Specialty Insurance. Her key strength is her ability to identify and deliver innovation opportunities to both empower business users and increase market differentiation amongst competitors. Previously, she was a VP of technology at MetLife Investments, responsible for technology vision, innovation and architecture strategy. As a leader, she strongly believes communication skills such as active listening and questioning are necessary at every level, making her a frequently requested keynote speaker and board member. A former adjunct professor, Mary is passionate about building up IT talent and works with schools to enhance their technology curriculum.

*“I have been blessed to achieve success and learn from failure, but the successes that give me the most satisfaction come from working with others and watching them develop. My favorite talent success story involves a high school student I worked with during a STEM program. His mom could not afford college, and I spent time with him to get into Penn State University. He interned for my company for four years. He currently is a successful cybersecurity threat analyst! Kindness can change a life, and to me, that defines success.”*



**KALICHARAN DURGAMPUDI**  
CTO  
Zelis Healthcare

Kalicharan Durgampudi is chief technology officer at Zelis, providing strategic leadership for IT application development, software engineering and technology innovations across all business units. He is a recognized leader in health care information technology for innovation and organizational excellence. He has extensive experience delivering highly complex, enterprise-class products and solutions. Prior to Zelis, he served as CIO at Greenway Health and has held executive roles at Nuance and Eclipsys. He serves on the international board of CHIME Foundation and is a member of the Forbes Technology Council. He is an advisory board member at Tampa Bay Tech, Genzeon, Zinnov and Prolify Health.

*“Being a leader is more than solely driving a team to success, it also requires a keen awareness and understanding of people, process and technology, and a combined purpose towards innovation. Since joining Zelis, my goal has been to instill motivation in discovering new and innovative ideas to solve complicated engineering problems. Building a community at Zelis that felt empowered to innovate and collaborate in a trusted environment has been my greatest accomplishment thus far. I’m looking forward to replicating the effort across other Zelis businesses.”*



**DAVID HAYES**  
CIO  
Englert Inc

David Hayes is an executive level IT and project professional with over 20 years of experience in multiple industries, spanning various-sized organizations and specializing in the cultivation of processes and people, bringing value to organizations. He has proven and consistent experience in the delivery of organizational change, combining analytical and problem-solving skills with concepts and methodologies to maximize technological solutions to drive cost savings and organizational alignment. He is continually developing skills in strategic planning, performance and process optimization through the effective cultivation of internal and external relationships amongst stakeholders, while maintaining high levels of business and customer engagement.

*“At Elm, we have successfully achieved a complete cultural change and digital transformation. This includes new facilities and technologies coupled with standardizations, and a complete infrastructure rebuild as well as a new software stack, based on the latest cloud technologies. We have changed the face of the organization as well as brought new value streams. Couple this with our rapid growth and we are poised to continue our journey and sustain us well into the future.”*



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**ANNA RANSLEY**  
CIO & VP, Digital & Technology  
Heineken

Anna Ransley is a business-minded technology executive recognized for partnering with company leaders to bring digital to life and drive technology-enabled transformation with measurable results, growing revenue, profitability and customer loyalty. She is known for being a passionate advocate of technology’s potential and for creating a culture of accountability, curiosity and agility, while creatively solving business challenges through connecting people, resources and concepts to reach optimal outcomes. A dynamic and resourceful leader, she is also a strategic thinker with a well-rounded career at various company sizes — from small enterprises to multinationals — and industries — including CPG, pharmaceutical, health care, insurance, financial services, retail, software and consulting.

*“I am proud of leading a digital transformation over the past four years and accomplishing measurable benefits in IT’s throughput, value and reputation, enabling the company to weather any storms through resilient technology and to quickly take advantage of opportunities to get ahead of the competition through solid foundation, flexible architecture and by sensing and reacting to culture. This was achieved by developing an agile mindset and culture, re-imagining the business partnership dynamic, systemically modernizing platforms, driving the cloud transformation and partnering with others to accelerate innovation and bring to life ideas that set us apart from the competition.”*



**DEBASISH MISHRA**  
CTO  
The WNET Group

Debasish Mishra is CTO for the WNET Group. In this role, he oversees and advances the technology that supports and enhances the mission of WNET, including content delivery for broadcast, cable and web, IT and new media applications. In addition to leading a team of technology professionals, he oversees innovation and strategy for future technological developments. Previously, he served as VP and chief architect for NBC Universal, during which time he received a Stevie Award for Cloud Innovation from the American Business Association. He has also previously held technology strategy and transformation roles at Corning, Microsoft and Merck & Co.

*“The most common theme I heard when joining the WNET Group was how slow and difficult change was at the 70-year-old company. By listening to stakeholders, creating a sense of urgency around the threat posed by technology entrants to the marketplace, building credibility through small wins and creating an inspiring vision for a new role for public media, I’ve landed WNET on a transformation strategy to put us on a more sustainable future in a hyper-competitive media landscape. Moreover, as our strategy could impact the rest of public media throughout the country.”*



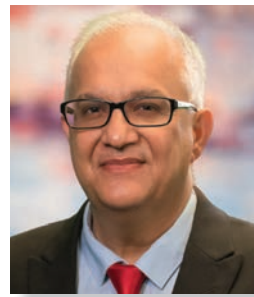
**RICHARD SCHWABACHER**  
SVP & CDO  
BioReference Laboratories

Richard Schwabacher is the senior vice president and chief digital officer of BioReference Laboratories, the largest full-service specialty laboratory in the U.S. There he oversees customer digital solutions, direct-to-consumer solutions, telehealth and patient empowerment, and has pioneered a novel diagnostics model with the launch of Scarlet Health program. He has improved access to health care nationwide by offering in-home testing services, aligned with telemedicine virtual care delivery. A dynamic and patient-centered executive with extensive experience expanding market share and access to care, he has spearheaded multimillion-dollar programs that transformed the consumer experience for leading organizations, including Quest Diagnostics and Pfizer.

*“As the chief digital officer at BioReference, I spearhead the implementation of human-centered designs and customized solutions that support scalable business growth while leading a company-wide digital transformation. As part of the company’s growth strategy, the Digital team launched Scarlet Health, an innovative on-location, digital platform that provides access to on-demand diagnostic services. Scarlet’s advanced digital solutions seamlessly integrate with existing clinical systems and improve workflows for medical providers. Scarlet creates a differential advantage in the market by offering convenient on-location lab services and is a much-needed solution that closes the gap between telehealth services and necessary laboratory diagnostics.”*



**The ORBIE Award is synonymous with the excellence the Award represents, meticulously handcrafted from steel and crystal - symbols of honor and achievement. The ORBIE signifies exceptional leadership, innovation, and vision; representing the characteristics and qualities that inspire others to achieve their potential.**



**SUNIL DADLANI**  
CIO  
Atlantic Health Systems

Sunil Dadlani was appointed vice president and CIO in 2020 and oversees IT for Atlantic Health System. In this role, he continues to advance the system's use of IT strategies and platforms to help support the delivery of excellent patient care and team member experiences. One particular focus is the management and continued growth and development of the system's electronic medical record, Epic. Prior to AHS, he was CIO for the New York State Department of Health. While there, he successfully led the largest public sector digital business technology transformation, delivering digital health care services to 19 million New Yorkers.

"I have been very fortunate to work in private sector for Fortune 500 companies, government and not-for-profit global organizations across multiple industry verticals and across five continents. My global diverse professional experience has given me great opportunities to work with diverse and very talented global workforces, clients, business technology vendors, and consulting companies leveraging cutting-edge technologies and solving real world challenges, and to pursue opportunities to make a meaningful impact in people's life we have touched."



**MARK EIMER**  
SVP CTO & Interim Co-CIO  
Hackensack Meridian Health

Mark Eimer serves as senior vice president, CTO and co-interim CIO at Hackensack Meridian Health, where he is accountable for the totality of IT infrastructure and operations across New Jersey's largest, most comprehensive and truly integrated health care network. He is responsible for implementing next-generation information technology infrastructure and world class delivery of all third-party and internally managed information technology infrastructure used for all processes across the network. A member of the IT community for over 30 years, his main focus for over 18 years has been delivering technology thought leadership for health in both an operational and strategic capacity.

"During my tenure at Hackensack Meridian Health, I've had the privilege to work with dedicated, best-in-class team members and clinicians. We have collectively led the organization through a major IT transformation, creating a secure, reliable IT architecture that scales to meet our clinician and patient needs. Our initial conversion from Microsoft Office 365 to Google Workspace is the first step towards our reimagined HMM cloud-based architecture representing one of the largest transformational changes for HMM in its history. The organization now has the ability to collaborate, automate and simplify workflows while ensuring security through a zero-trust model."



**DR. CLAUS TORP JENSEN**  
Chief Innovation Officer  
Teladoc Health

Claus Jensen is a change agent with a record of bringing together ideas, people and technology.

As CIO for Teladoc Health, he oversees technology, product design and management, product engineering, data science and analytics. He also leads innovation that will deliver a new category of care to consumers with guided choice and the ability to interact with health care resources where, when and how they want it. Working closely with leaders across Teladoc, he optimizes solutions that benefit patients, clinicians and administrators. His background spans 20 years of leadership roles at Danske Bank, IBM, CVS Health/Aetna and CDO and MSK Cancer Center.

"The current health care ecosystem is, while highly capable, fragmented and lacks the emotional connection and contextual understanding good village doctors had in the early 1900's. Treating disease is no longer the only thing to strive for. The future care model will be based on a powerful integration of technology, proven clinical programs, partnerships and support services, increasing reach and effectiveness of every health care institution. Creating a better health care model through the fusion of clinical and digital science. Turning this vision into tangible action is my greatest accomplishment. Leaving behind a better team, a better institution and ultimately a better world."



**JAMIE NELSON**  
SVP & CIO  
Hospital for Special Surgery

Jamie Nelson is senior vice president and CIO at Hospital for Special Surgery in New York City. In her 9-year tenure there, she rebuilt the IT function, doubling the number of staff and creating key positions including CMIO, CTO, CISO and VP Applications and AVP business intelligence and analytics. Another accomplishment was the re-architecting of HSS's technical and security infrastructure, including a new data network, establishing a network operations center, moving to an off-site data center and implementing a state-of-the-art cybersecurity program. Her professional employment includes Norwalk Hospital, New York Presbyterian Hospital, MSK Cancer Center, First Consulting Group, Ernst & Young and Innovatix.

"As CIO, my greatest accomplishment has been the opportunity to completely rebuild our IT department and capabilities from the ground up. We needed world class information technology to serve our world class clinicians. I was able to create and fill key leadership positions, double staffing, rebuild infrastructure and implement a best-in-class electronic medical record system. These IT updates paved the way for HSS to be named one of the "World's Best Smart Hospitals 2021" acknowledging digital surgery, digital imaging, artificial intelligence, telehealth and electronic medical records. Truly at testament to our clinicians, and our world class IT Department."



**ATEFEH RIAZI**  
Interim CDO & CIO  
Memorial Sloan Kettering Cancer Center, DigiTas

Atefeh (Atti) Riazi is a senior executive and philanthropist. As interim CDO at Memorial Sloan Kettering, she oversees the integration of data and technology and is developing the digital platforms that will enable MSK to meet critical patient care and research objectives. Prior to this, she held the post of assistant secretary-general and chief IT officer of the U.N., was EVP and CIO of the NYC Housing Authority, and served as global CIO of Ogilvy & Mather. While VP and CIO of the MTA, she implemented the \$2B MetroCard system. She is also executive director of the nonprofit CIOs Without Borders.

"Earlier this year, I was tapped to serve as interim chief digital officer (CDO) for MSK's entire digital enterprise, while still presiding as CIO of the Technology Division. This appointment has challenged me to deliver on center-wide commitments made by my predecessor in addition to the initiatives that I as CIO promised to accomplish in 2021. Through this experience, I've learned that transparency, trustworthiness and kindness are paramount as a leader. Meanwhile, I've striven to be a beacon of stability for my staff during these tumultuous times, demonstrating how innovation can continue—and even thrive—under immense pressure."



# WHO'S WHO?

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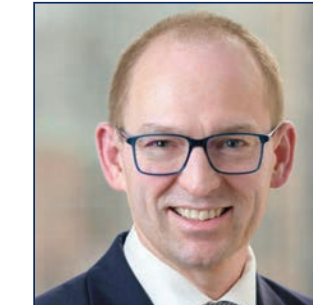
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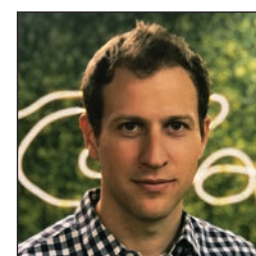
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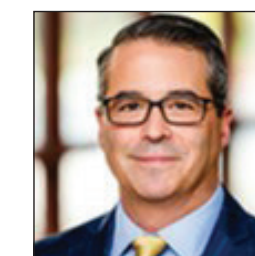
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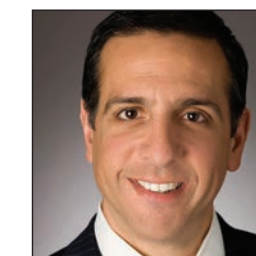
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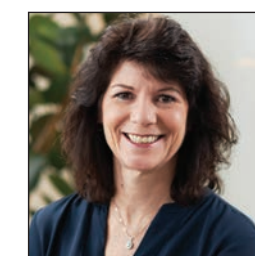
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**Pam Dyson**  
Federal Reserve Bank of NY



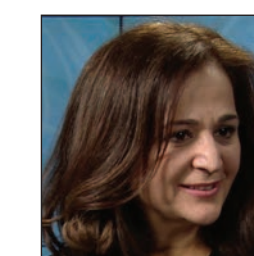
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**EY**  
Building a better working world

**LTI**  
Let's Solve

protiviti  
Fast the Future with Confidence

salesforce

TIBCO

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